

# Clinical Lab Education Provider Consult Program



## What is clinical lab education?

Clinical lab education is intended for informational purposes only. It is not intended as a substitute for professional medical advice, diagnosis, or treatment.



## What Clinical Lab Education services are available?

The Clinical Lab Education team provides education in several forms, including virtual and in-person events, webinars, print and digital educational content, and complimentary phone or HIPAA-compliant Zoom consultations. A Precision Clinical Resource (PCR) event is an opportunity for a provider or practice to meet with their Sales Manager and a member of the Clinical Lab Education team to gain insight about test interpretation and how incorporating Vibrant tests can increase profits and improve client outcomes. Scheduling a PCR event is an efficient tool for getting your questions answered, from administrative to clinical and everything in between! PCR events must be scheduled in advance by your Sales Manager. Time scheduled for provider consults cannot be used as a PCR event.



## Who are the Clinical Lab Educators?

The Vibrant Wellness Clinical Lab Education team consists of multidisciplinary licensed healthcare professionals, including Registered Dietitian Nutritionists (RDN), Certified Nutrition Specialists (CNS), Certified Clinical Nutritionists (CCN), Doctors of Clinical Nutrition (DCN), Naturopathic Doctors (ND), and Chiropractic Doctors (DC). Each Clinical Lab Educator consults on select tests in Vibrant Wellness's extensive test menu.



## How does the Clinical Lab Education Provider Consult Program work?

Healthcare professionals with a Vibrant Wellness account can schedule a complimentary phone or HIPAA-compliant Zoom consultation online via their provider portal.

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## What is discussed during a provider consult?

Clinical Lab Educators review results and educate providers on the individual analytes measured, possible causes of abnormal results, test methodology, validity, strengths, limitations, and scientific uncertainties. Clinical Lab Educators may also recommend further diagnostic testing or procedures for clinical correlation.



## Will I be given a diagnosis, specific protocol, or personalized treatment plan for my patient/client based on the results?

No, however Clinical Lab Educators may provide education on anatomy and physiology, pathophysiology, and pharmacokinetics of medications or suggested use of nutraceuticals. It is the ordering provider's responsibility to arrive at a diagnosis based on clinical correlation and diagnostic and classification criteria and to develop an appropriate treatment plan.



## Is there a fee for the Clinical Lab Education Provider Consult Program?

No, provider consults are complimentary.



## Is there a limit to the number of provider consults that can be scheduled with the Clinical Lab Education team?

Each Accession ID/Date of Service (DOS) is eligible for 1 provider consult.